



Dŵr Cymru
Welsh Water

Pentwyn Road
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July 2010

Enquiries, please contact:

0800 052 0130

Dear Customer

Re: Essential maintenance work

Dŵr Cymru Welsh Water continually monitors its water resources to ensure that we can supply our customers at all times. This year has brought with it very dry weather and, with predictions of a hot and dry summer ahead, we wish to advise you of some work we are planning to protect your water supply.

We will be carrying out essential maintenance work on the Taff Trunk Water Main system during the summer period. Whilst this essential work is ongoing you may notice a temporary discolouration of your water supply. We will do all we can to prevent this happening. However, if you experience discolouration please run a cold tap (usually your kitchen tap) until the water clears. Please avoid using water in washing machines when it is discoloured as it may stain light coloured garments.

If you require any further information please do not hesitate to telephone Welsh Water on 0800 052 0130. This number is available 24 hours a day.

Whilst carrying out this work we should not normally need to enter your property. But if we do require access, then please ask to see the callers' identity cards (ID) before allowing them in. If you have any concerns, or a caller produces an ID card and you would like to verify his or her identity, please ring our Bogus Caller Helpline on 0800 281 141. This line is open 24 hours a day, seven days a week.

We apologise for any temporary inconvenience that this necessary work may cause.

Further information providing useful tips on how you can reduce water wastage in and around the home can be found on our website at www.dwrcymru.com.

Yours sincerely

Gavin Williams
Distribution Unit Manager

glas
Glas Cymru Cyfyngedig

Welsh Water is owned by Glas Cymru – a 'not-for-profit' company.

We welcome correspondence
in Welsh and English.

Dŵr Cymru Gyf, a limited company registered in
Wales no. 2366777. Registered office: Pentwyn Road,
Nelson, Treharris, Mid Glamorgan CF46 6LY.

Bargoed

Aberbargoed
Gilfach

Blackwood

Cefn Forest
Cwmgelli
Fair View
Fleur-de-lys
Gellihaf
Glan y nant
Pengam
Penmaen
Pontllanfraith
Woodfieldside
Wyllie

Caerphilly

Bedwas
Llanbradach
Machen
Porset
Pwllypant
Rudry
Trethomas
Wernddu

Cardiff

Pentyrch
St. Brides-Super-Ely

Cowbridge**Hengoed**

Cefn Hengoed
Gelligaer
Maesycwmmmer
Penallta
Penpedairheol
Penybryn
Tir-y-berth
Ystrad Mynach

Merthyr Tydfil

Abercanaid
Aberfan
Cefn Coed
Cwmtaf
Merthyr Vale
Pentrebach
Penydarren
Troedyrhiw

Mountain Ash

Abercynon
Penrhiwceiber

Newport

Draethen
Lower Machen

Pontyclun

Cross Inn
Groesfaen
Hensol
Llantrisant

Pontypridd

Beddau
Church Village
Cilfynydd
Coed-Y-Cwm
Efail Isaf
Glyngoch
Graig
Graigwen
Hawthorn
Llantwit Fardre
Maesycodae
Penycoedcae
Rhydyfelin
Tonteg
Trallwn
Treforest
Treforest Industrial Estate
Upper Boat
Upper Church Village
Ynysybwl

Porth

Gilfach Goch
Tonyrefail

Tonypandy

Clydach Vale
Llwynypia
Penygraig
Trealaw

Treharris

Edwardsville
Nelson
Quakers Yard
Trelewis